



# Nominations Builder - FAQ

**Question:** Can a candidate profile photo be edited or cropped after an application has been submitted?

**Answer:** No, it cannot. If a candidate wishes to change their profile photo, they must retrieve their nomination and upload a new photo. Cropping is only possible when a new photo is uploaded.

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**Question:** I have created a nomination however have forgotten my password. Am I able to reset it?

**Answer:** Unfortunately, password resets are not supported. A new nomination will need to be submitted.

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**Question:** While submitting my nomination, I am receiving a “request blocked by our application” message. What should I do?

**Answer:** The WAEC ICT team is actively working to resolve any warnings or errors as quickly as possible. If the issue persists, please report it to the Returning Officer who will contact the ICT support team to resolve the issue.

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**Question:** I am experiencing issues regarding additional information on my nomination profile. What can be done?

**Answer:** Additional information is limited to 1,000 characters. If you are experiencing issues, try copying and pasting your text into a plain text editor such as Notepad, then copy it back into the text box. This can help remove any hidden formatting characters that may be causing problems.

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